

CIH L5 – Diploma in Housing # 352835

1. Ethical practice in housing

The unit aims to provide the learner with an understanding of ethical practice and how this applies to housing organizations and housing professionals.

2. Leadership and management in housing

The unit aims to the learner with an understanding of leadership and management styles and their role in creating organizational values and achieving organizational objectives.

3. Strategic and business planning for housing organizations

The unit aims to provide learners with an understanding of the role, purpose and complexity of a housing organization in order to apply strategic thinking to the development, implementation and monitoring of a business plan.

4. Housing in context

The unit aims to provide the learner with an opportunity to understand the context of housing through a comparative study between the country of operation and another. For the purpose of this assessment, learners must agree with their tutor the element of housing that they will study (e.g. homelessness, social housing, private rented sector, tenant and resident involvement) and the country which they will be using as a comparative study.

5. Managing relations in housing

The unit aims to provide learners with an understanding of the customers and partners involved in delivering a successful housing service.